



Patient Information

(Please use only black ink)

Name: _____
Last First MI

Address: _____
City State Zip

Birth Date: ____/____/____ **Age:** _____ **SSN:** _____ - _____ - _____ **Gender:** M F

Marital Status: Single Married Divorced Widow **Spouse/Partner's Name:** _____

Phone (mark preferred number): **Home:** _____ **Cell:** _____ **Work:** _____

Ok to leave message with: Patient Answering Machine Spouse Anyone answering phone

E-Mail Address: _____

Employer: _____ **Occupation:** _____

Address: _____
City State Zip

Emergency Contact: _____
Name Relation Phone

Primary Doctor: _____
Name City Phone

Primary Language: _____ **Race:** _____ **Ethnicity:** _____

If patient is a minor, please complete this section

Parent/Guarantor Name: _____
Last First MI

Address: _____
City State Zip

DOB: ____/____/____ **SSN:** _____ - _____ - _____ **Cell:** _____ **Home:** _____

Please Read and Sign: I certify that to the best of my knowledge, all of the above information is correct.

SIGNATURE: _____ **DATE:** _____



Financial Agreement

Thank you for choosing our office to provide you with medical care. We are committed to serving you with skill and high quality care. The medical services provided by our office are services you have elected to receive which may imply a financial responsibility on your part.

INSURANCE: We participate in most insurance plans. If you are not insured by a plan we participate with, payment in full is expected at each visit. If you are insured by a plan we participate with but do not have an up-to-date insurance card, payment in full for each visit is required until we can verify your coverage. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you may have regarding your coverage.

MEDICARE: We are a participating Medicare provider. We accept Medicare benefit amounts. Medicare as well as your secondary insurance (if any) will be billed for you. However; that does not mean that all services are covered. Patients are responsible for paying their annual deductible if it has not yet been met. You are also responsible for any copayments, which are usually 20% of the allowed amount for an item or service.

SECONDARY INSURANCE: Your medical claim will be forwarded to your secondary insurance (if any) after payment and/or explanation of benefits (EOB) is received from your primary insurance company.

SELF PAY: Payment in full is due at the time of service if you do not have health insurance.

NON-COVERED SERVICES: Please be aware that some of the services you receive may not be covered or not considered reasonable or necessary by Medicare or other insurers. You are responsible for full payment of these services at the time of service.

REFERRALS/AUTHORIZATIONS: We are required to follow the guidelines of your managed care plan which mandates us that when you visit a specialist such as ours, you must have a referral from your primary care physician prior to seeking specialty care. Therefore, you are financially responsible for the services received, unless your referral is presented at the time of this visit. If you do not have a referral from your primary care physician at the time of a visit, you will be financially responsible for all services received due in full upon completion of the visit. Full credit will be given if a referral is presented to our office within 48 hours of this visit. You will also be given the option to reschedule your appointment.

CLAIM SUBMISSION: We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company.

PATIENT BILLING: All co-payments, co-insurance, or deductible amounts must be paid **AT THE TIME OF SERVICE**. This arrangement is part of your contract with your insurance company. Failure on our part to collect co-payments and deductibles from patients can be considered fraud. Please help us in upholding the law by paying your portion of insurance benefits at each visit. As a courtesy, our office does verify benefits with your insurance carrier; however, the insurance agreement is a contract between you and your insurance carrier. It is recommended that you verify your benefits with your carrier as well.

NON-CUSTOM DURABLE MEDICAL EQUIPMENT RETURNS: If a patient is unsatisfied with any noncustom Durable Medical Equipment item, it must be returned within 30 days per Medicare guidelines. Returns after 30 days will



not be permitted. The item will only be accepted as a return if it is in returnable condition. Any custom durable medical equipment item may not be returned for any reason.

CANCELLED/MISSED APPOINTMENT FEE: If you cannot keep your appointment time, please call our office at least 60 minutes prior to your scheduled appointment time. There may be a \$25 fee if you miss a scheduled appointment. If you miss 3 or more appointments, you may be required to pay a \$50 deposit to hold any future appointment time slots. If you arrive late for an appointment, we may need to reschedule your appointment. You will bear complete financial responsibility for any fee(s) incurred. Repeated missed or late appointments may result in dismissal from our practice.

COLLECTIONS FEE: You will be sent up to three notices for your financial responsibility (co-insurance, deductible) after payment and/or explanation of benefits (EOB) is received from your insurance company/companies. After the third and last notice, your account will be forwarded to our collection agency. If your account is sent to a collections agency, a 35% fee will be added to your account. You bear complete financial responsibility for any fee(s) incurred.

Payment arrangements can be made on a case by case basis. We accept the following payment methods: Cash, Check or VISA/Mastercard/Discover. An additional \$25.00 will be added to your statement if the check is returned from your bank. In the event that your insurance company sends payment to you, the patient, it should be forwarded to our office to be applied to your balance.

I have read the above policy regarding my financial responsibility to Foot and Ankle Medical Center for medical services provided. I agree to pay Heartland Foot and Ankle Associates, P.C. any balance unpaid by my insurance carrier for myself or the below named person.

PRIVACY STATEMENT: Any information disclosed in your records will remain confidential and will not be used for any other reason except in providing quality care and treatment as well as to submit your claim to your insurance company and contact you as needed.

PATIENT ACKNOWLEDGE OF NOTICE OF PRIVACY PRACTICES: By subscribing my name below, I acknowledge that I was provided a copy of the Notice of Privacy Practices and that I have (or had the opportunity to read if I so chose) and understand the Notice and agree to its terms.

Assignment of Benefits

I, the undersigned, certify that I (or my dependent) have coverage with my insurance as presented and assign directly to **Foot and Ankle Medical Center** all insurance benefits, payable to me for services rendered. I understand that I am responsible for payment of deductibles, co-payments, co-insurance, non-covered services and other fees **AT THE TIME OF SERVICE**. I hereby authorize the doctor to release all information necessary to secure payment of benefits. I authorize Release of Medical Information to my insurance carrier, or requested physician to provide continuity of care. I authorize the use of this signature on all insurance submissions.

I understand that it is my responsibility to inform the doctor's office if there is a change in my health insurance information and acknowledge I was provided with a copy of the Notice of Privacy Practices and understand and accept its terms:

Signature: _____ **Date:** _____

Printed Name: _____

Relationship to Patient: _____

Brief Medical History

Describe your problem and the duration of the symptoms:

Accident/Injury: Y N Work Related: Y N Date of Injury: / /

MEDICATIONS AND SUPPLEMENTS:

Medication	Dose	Times Per Day	Medication	Dose	Times Per Day

(if more room is needed for medications, please list on the back of this page.)

Pharmacy Name: _____ Pharmacy Phone: _____

ALLERGIES or REACTIONS to MEDICINES\FOODS\OTHER AGENTS:

Medication or Allergen	Reaction or Side Effect

PERSONAL MEDICAL HISTORY:

AIDS/HIV	Epilepsy	Neuropathy
Anemia	Eye Problems	Phlebitis
Angina	Foot or leg Cramps	Psychiatric Care
Arthritis	Gout	Pneumonia
Asthma	Headaches	Radiation Treatment
Artificial Heart Valve	Hearing Loss	Rash
Back Problems	Heart Disease	Respiratory Disease
Bleeding Disorders	Hepatitis A B C	Special Diet
Cancer	High Blood Pressure	Stroke
Chemical Dependency	High Cholesterol	Swelling in Ankles or Feet
Chest Pain	Hypothyroidism	Tired Feet
Circulatory Problems	Joint Replacement	Tuberculosis
Depression	Kidney Problems	Ulcers
Diabetes Recent A1c:	Liver Disease	Varicose Veins
Ear Problems	Low Blood Pressure	Venereal Disease

SURGICAL HISTORY:

Date	Surgery or Reason for Hospitalization	Date	Surgery or Reason for Hospitalization

(if more room is needed, please use the back of this page.)

FAMILY HISTORY:

	Arthritis
	Cancer of :
	Diabetes
	Gout
	Heart Disease
	High Blood Pressure
	Stroke
	Other:

SOCIAL HISTORY: how much/ how often

Activity	Quantity		
Cigarettes	Y	N	Quit
Chewing Tobacco	Y	N	Quit
Alcohol Use	Y	N	Quit
Caffeine Use	Y	N	Quit
Standing at work:			
Recreation:			
Other:			

OTHER:

Please list any other issues the doctor should be aware of.

TREATMENT CONSENT:

I hereby consent and give my permission to the doctor (and the doctor's assistants or designated replacement) to administer and perform such procedures upon me as the doctor deems necessary.

Signature: _____ **Date:** _____

Printed Name: _____

Relationship to Patient: _____



Patient Consent Form

I understand that, under the Health Insurance Portability & Accountability Act of 1996 (HIPAA), I have certain rights regarding my protected health information. I understand that this information can and will be used to:

- Conduct, Plan and direct my treatment and follow-up among multiple healthcare providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third payers.
- Conduct normal healthcare operations such as quality assessments and physician certifications.

I have been informed by you of your *Notice of Privacy Practices* containing a more complete description of the uses and disclosures of my health information. I have been given the right to review such *Notice of Privacy Practices* prior to signing this consent. I understand that this organization has the right to change its *Notice of Privacy Practice*.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment, or health care operations

I understand that I may revoke this consent in writing at any time, except to the extent that you have taken action relying on this consent.

Persons Authorized to access my information:

1. _____ Relationship: _____

2. _____ Relationship: _____

3. _____ Relationship: _____

Signature: _____ Date: _____

Printed Name: _____

Relationship to the Patient: _____